



## ISO 9001 Quality Management



### Preamble

ISO 9001 is an internationally recognized standard for the quality management systems. The Standard is generic in nature and caters for both the manufacturing and service industries. Organizations which are certified to this standard reflect evidence of a business operation which is supported by a fundamental and robust quality management system platform.

Repeated businesses are only bestowed upon organization which could provide services or products with consistency and without deviation which is demonstrable via complying with this standard requirement. In essence, organization with an effective QMS will typically meet customer expectations better than an organization that does not have an effective QMS

### Our Approach

GlobalGROUP specialize in Certification backed by an efficient IT system and a group of professionals and experts. Our line of experts provide you with the process approach audits aimed at promoting continual improvement enabling your organization to remain competitive globally.

We eliminate red tape and bureaucracy and provide you with the most cost effective audits which explains why we still remain as an aggressive competitor in the certification business.

### What are the benefits of certification?

- ◆ Improved consistency of service and product performance
- ◆ Ensures that customers come back and not the products or services delivered
- ◆ Improved operational efficiency and competitiveness hence reducing overheads
- ◆ Reduce costs but increase profitability
- ◆ Increased marketing and sales opportunities
- ◆ International acceptance



**GlobalGROUP**<sup>®</sup>

local assessment, global certification

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Quality Management



### Benefit of Using Global

Some of the benefits of choosing Global as your Certification Body are:

- ◆ Industry experienced audit teams providing value added audits
- ◆ Dedicated project manager as point of contact
- ◆ Fast turn round of enquiries, reports and certificates
- ◆ Competitive quotations
- ◆ Certificates available in several languages as well as English
- ◆ A trusted and reliable certification organization with vast experience in the business.

### Next Step

Contact your nearest Global office for a quotation. Details of all offices available from [www.globalgroup.net](http://www.globalgroup.net)